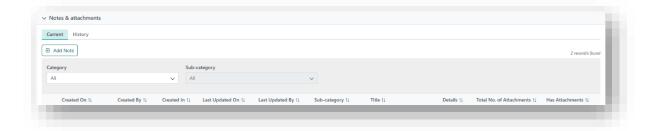
A note can be added to a person record in the OrganMatch Transplantation Portal to attach relevant information that the Tissue Typing laboratories need to access. When a note is added through the Transplantation Portal, the system generates a notification to the Laboratory Portal, so they know to action the note. A notification is also generated to the Transplantation Portal if a note is added through the Laboratory Portal. Users can also reply to these notes but cannot edit them.

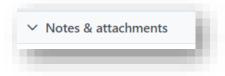
The **Notes & attachments** section has a current and history tab where active notes appear in the current tab and archived notes appear in the history tab.

All notes include date and time stamps, along with information about the user who created and most recently updated each note.

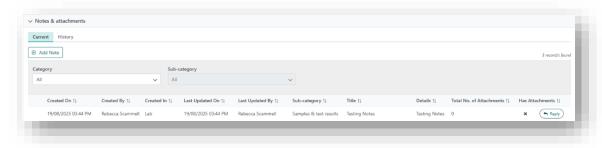


## **VIEWING NOTES AND ATTACHMENTS**

1. On the person's profile in OM, select the **Notes & attachments** tab.

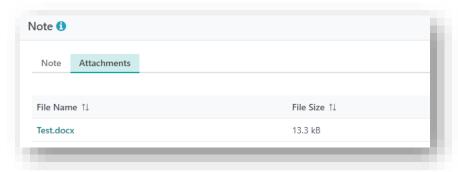


2. Click on the note to be viewed.



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3. To access any attachments, click the **Attachments** tab and click the link under file name. The file can then be accessed from the download menu in the top right-hand corner.

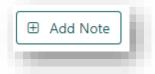


## ADDING A NOTE AND ATTACHMENT

1. On the person's profile in OM, select the **Notes & attachments** tab.



2. Click Add note.

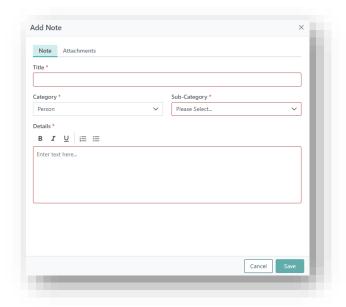


- 3. Fill in the required fields of **Title** and **Details** and select the **Sub-Catgeory** from the dropdown.
  - The Category defaults to Person.

The Category Person-ANZKX applies to notes that can only be viewed by the ANZKX team.

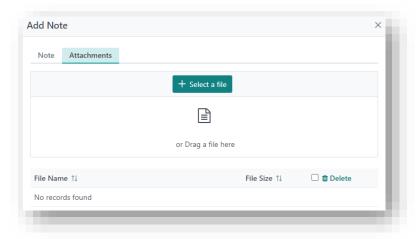
**Note:** When uploading an ABO report select the **Sub-Category ABO Forms**.

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To upload an attachment, click the Attachments tab.
 Drag and drop the file or click Select a file to upload the document from the computer.

**Note:** Attachments can be uploaded in the file format of .xls, .xlsx, .doc, .docx, .pdf, .xml, .png, .bmp, .jpg, .jpeg, .txt, .csv, .xlsm.



5. Click Save.

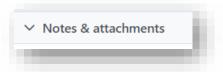


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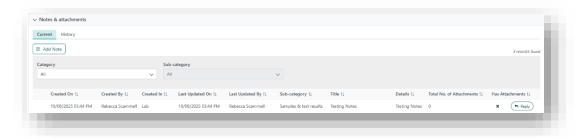
## EDITING OR DELETING A NOTE OR ATTACHMENT

Users can edit any note created in the Transplantation Portal but can only delete the notes they created.

1. On the person's profile in OM, select the **Notes & attachments** tab.



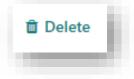
2. Click on the note to be edited or deleted.



3. Click **Edit**. Update the note as required and click **Save**.

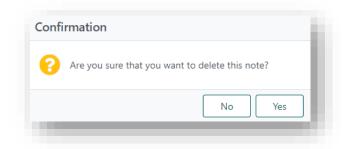


4. If the note requires deleting, click **Edit** and the button then changes to **Delete**.

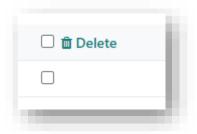


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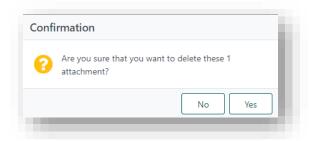
5. Click Yes.



6. To delete an attachment select the check box next to the attachment and click **Delete**.



7. Click Yes.



8. Click Save.



## REPLYING TO A NOTE

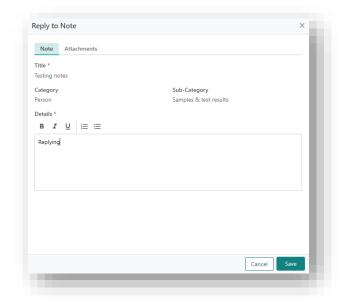
1. On the person's profile in OM, select the **Notes & attachments** tab.



2. Click **Reply** on the relevant note.



3. Add **Details** and click **Save**.



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# **CHANGE HISTORY**

Version number	Effective date	Summary of change
-		For previous change histories contact the National OrganMatch Office.
3	27/05/2025	Sprint 57 updates:  • Section 1 updated for Person- ANZKX notes.
4	22/07/2025	Sprint 58 updates:  • Section 1 updated to remove functionality for Person-ANZKX notes to be viewed in lab portal.
5	Refer to footer	Updated screenshots with new columns in notes and attachments for created on and created by with time stamps.

# **ELECTRONIC SIGNATURE**

Author	REBECCA SCAMMELL
Approver(s)	NARELLE WATSON

VERSION: 5

**EFFECTIVE DATE: 16/09/2025**