

# Australian Public Service **Employee Census 2021**10 May–11 June



# Highlights Report **OTA**



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#### responses: 15 of 18

RESPONSE RATE: 83%



#### **EXPLORING YOUR RESULTS**



Take time to understand your report. Consider your response rate to determine how representative your results are of the views of your colleagues.



Most questions in this report have information about the proportion of colleagues responding positively, neutrally or negatively.



Identify the areas where you are performing well. These will tend to be high results which are notably above any comparative results. Celebrate these results.



Identify areas that need improvement. These will be the lower results, and/or those which are scoring notably below your comparators.



Generally a difference of -/+ 5 percentage points is worthy of attention, but the size of the group is important. Changes in small groups can be unreliable.

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## **EMPLOYEE ENGAGEMENT: SAY, STAY, STRIVE**



#### HOW ENGAGED IS YOUR TEAM?

EMPLOYEE
ENGAGEMENT SCORES
AREN'T JUST ABOUT
HOW MUCH PEOPLE
LIKE WORKING FOR
AN AGENCY. IT IS A
MEASURE OF THE
EMOTIONAL
CONNECTION AND
COMMITMENT
EMPLOYEES HAVE TO
WORKING FOR THE
AGENCY.

0	YOUR EMPLOYEE ENGAGEMENT 80%	RESPONSE SCA	LE	% POSITIVE	VARIANCE FROM 2020	VARIANCE FROM APS OVERALL	VARIANCE FROM SMALLER OPERATIONAL AGENCIES	VARIANCE FROM EXTRA SMALL SIZED AGENCIES
	SCORE				-4	+7 <b>&amp;</b>	+6�	+5 <b>☆</b>
	Overall, I am satisfied with my job	71	21 7	<b>71</b> %	-22♥	-2	-2	-1
SAY	I am proud to work in my agency	100		100%	0	+240	+24 🟠	+20 春
Ś	I would recommend my agency as a good place to work	79	7 14	<b>79</b> %	-8♥	+11 🐼	+15 🟠	+14 🕢
	I believe strongly in the purpose and objectives of my agency	100		100%	0	+17 🐼	+14 🟠	+12 🟠
STAY	I feel a strong personal attachment to my agency	71	29	<b>71</b> %	-22♥	+7 <b>0</b>	+5 🕜	+5 🕢
ST	I feel committed to my agency's goals	93	7	93%	-7 <b>•</b>	+11 🐼	+9 🏠	+8 🏠
	I suggest ideas to improve our way of doing things	93	7	93%	-7 ♥	+80	+7 🕢	+4
NVE	I am happy to go the 'extra mile' at work when required	93	7	93%	0	+1	+1	+1
STRIVE	I work beyond what is required in my job to help my agency achieve its objectives	93	7	93%	-7♥	+10 🐼	+9 🏠	+9 春
	My agency really inspires me to do my best work every day	64	36	64%	-16 <b>O</b>	+80	+10 🟠	+5 🟠

**KEY** 

AT LEAST 5 PERCENTAGE POINTS GREATER THAN COMPARATOR

**O** AT LEAST 5 PERCENTAGE POINTS LESS THAN COMPARATOR

Positive Neutral Negative



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#### **LEADERSHIP**

IMMEDIATE SUPERVISOR	RESPONSE SCALE	% POSITIVE	VARIANCE FROM 2020	VARIANCE FROM APS OVERALL	VARIANCE FROM SMALLER OPERATIONAL AGENCIES	VARIANCE FROM EXTRA SMALL SIZED AGENCIES
My supervisor engages with staff on how to respond to future challenges	85 8 8	<b>85</b> %	-8 <b>©</b>	+6 🔂	+80	+96
My supervisor can deliver difficult advice whilst maintaining relationships	86 7 7	86%	0	+7 <b>&amp;</b>	+9 <b>&amp;</b>	+10 🐼
My supervisor invites a range of views, including those different to their own	86 7 7	86%	-	+6 <b></b>	+8♠	+6 <b></b>
My supervisor encourages my team to regularly review and improve our work	93 7	93%	+7 <b>•</b>	+13 🐼	+16 <b>↔</b>	+14 🚱
My supervisor is invested in my development	71 14 14	<b>71</b> %	-14 <b>O</b>	-2	+1	-2
My immediate supervisor encourages me	79 21	<b>79</b> %	-15 <b>♥</b>	+3	+4	+3
My supervisor ensures that my workgroup delivers on what we are responsible for	86 7 7	86%	-1	-1	+1	+2
My supervisor provides me with helpful feedback to improve my performance	71 14 14	<b>71</b> %	-	-3	-1	0

KEY

AT LEAST 5 PERCENTAGE POINTS GREATER THAN COMPARATOR

AT LEAST 5 PERCENTAGE POINTS LESS THAN COMPARATOR

Positive Neutral Negative



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#### **LEADERSHIP**

IMMEDIATE SES MANAGER	RESPONSE SCALE	% POSITIVE	VARIANCE FROM 2020	VARIANCE FROM APS OVERALL	VARIANCE FROM SMALLER OPERATIONAL AGENCIES	VARIANCE FROM EXTRA SMALL SIZED AGENCIES
My SES manager clearly articulates the direction and priorities for our area	53 20 27	<b>53</b> %	-18 <b>O</b>	-14 <b>O</b>	-5 <b>O</b>	-12 🗷
My SES manager presents convincing arguments and persuades others towards an outcome	60 33	60%	-	-1	+4	-6 <b>©</b>
My SES manager promotes cooperation within and between agencies	80 20	80%	-13 👁	+14 🕥	+20 🕥	+96
My SES manager encourages innovation and creativity	73 20	<b>73</b> %	-	<b>+9</b>	+15 🐼	+80
My SES manager creates an environment that enables us to deliver our best	53 27 20	53%	-	-80	-2	-9 <b>0</b>
My SES manager ensures that work effort contributes to the strategic direction of the agency and the APS	73 20	<b>73</b> %	-27♥	0	+6 <b>₽</b>	-4
ALL SES	RESPONSE SCALE	% POSITIVE	VARIANCE FROM 2020	VARIANCE FROM APS OVERALL	VARIANCE FROM SMALLER OPERATIONAL AGENCIES	VARIANCE FROM EXTRA SMALL SIZED AGENCIES
In my agency, the SES work as a team	29 43 29	29%	+70	-24 <b>©</b>	-17 👁	-30 👁
In my agency, the SES clearly articulate the direction and priorities for our agency	64 29	64%	0	+4	+15 🕜	+4

AT LEAST 5 PERCENTAGE POINTS LESS THAN COMPARATOR

Australian Government

Australian Public Service Commission

Positive Neutral Negative

2021 APS employee census PAGE 05.

AT LEAST 5 PERCENTAGE POINTS GREATER THAN COMPARATOR

**KEY** 

#### **COMMUNICATION AND CHANGE**

	RESPONSE SCALE	% POSITIVE	VARIANCE FROM 2020	VARIANCE FROM APS OVERALL	VARIANCE FROM SMALLER OPERATIONAL AGENCIES	VARIANCE FROM EXTRA SMALL SIZED AGENCIES
My supervisor communicates effectively	79	79%	-7 <b>•</b>	-3	Ο	-1
My SES manager communicates effectively	47 27 27	47%	-18 ♥	-23 ♥	-14 <b>O</b>	-21 <b>♥</b>
In my agency, communication between SES and other employees is effective	57 21 2	<b>57</b> %	+14 🚱	+6 <b>♠</b>	+14 🚱	+5•
Internal communication within my agency is effective	71 21	<b>7 71</b> %	-2	+14 🚱	+21 <b>①</b>	+15 🚱
When changes occur, the impacts are communicated well within my workgroup	64 29	7 64%	-22♥	-2	0	-1
Staff are consulted about change at work	57 36	<b>57</b> %	-10 ♥	+12 🚱	+14 🚱	+11 🚱
Change is managed well in my agency	43 29 29	43%	-10 👁	0	+5♠	+1

KEY

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AT LEAST 5 PERCENTAGE POINTS GREATER THAN COMPARATOR

0

AT LEAST 5 PERCENTAGE POINTS LESS THAN COMPARATOR

Positive Neutral Negative



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#### **WORKPLACE CONDITIONS**

	RESPONSE SCA	LE	% POSITIVE	VARIANCE FROM 2020	VARIANCE FROM APS OVERALL	VARIANCE FROM SMALLER OPERATIONAL AGENCIES	VARIANCE FROM EXTRA SMALL SIZED AGENCIES
My job gives me opportunities to utilise my skills	100		100%	+70	+16 🚱	+15 🐼	+13 🚱
I have a choice in deciding how I do my work	79	21	<b>79</b> %	-1	+17 🚱	+9 <b>♠</b>	+5 <b>♠</b>
Where appropriate, I am able to take part in decisions that affect my job	79	21	<b>79</b> %	-	+11 🕥	+10 🕥	+60
I am clear what my duties and responsibilities are	71	29	<b>71</b> %	-15♥	-7 <b>ூ</b>	-7♥	-2
I am satisfied with the recognition I receive for doing a good job	86	7 7	86%	+6♠	+20 🏠	+23♠	+18 🚱
I am fairly remunerated (e.g. salary, superannuation) for the work that I do	71	21 7	<b>71</b> %	-15 ♥	+6 <b>☆</b>	+10 🚱	+2
I am satisfied with my non-monetary employment conditions (e.g. leave, flexible work arrangements, other benefits)	86	14	86%	-14 <b>O</b>	+9 <b>①</b>	+8♠	+10 🕥
I am satisfied with the stability and security of my job	79	7 14	<b>79</b> %	-1	-1	+11 🚱	+5 <b>₽</b>
I am confident that if I requested a flexible work arrangement, my request would be given reasonable consideration	100		100%	-	+25♠	+20 ♠	+24 <b>©</b>

KEY

AT LEAST 5 PERCENTAGE POINTS GREATER THAN COMPARATOR

AT LEAST 5 PERCENTAGE POINTS LESS THAN COMPARATOR

Positive Neutral Negative



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#### **WORKPLACE CONDITIONS**

	RESPONSE SCALE	% POSITIVE	VARIANCE FROM 2020	VARIANCE FROM APS OVERALL	VARIANCE FROM SMALLER OPERATIONAL AGENCIES	VARIANCE FROM EXTRA SMALL SIZED AGENCIES
I feel a strong personal attachment to the APS	57 29 14	<b>57</b> %	+17 🚱	-6♥	0	+5 <b>•</b>
I understand how my role contributes to achieving an outcome for the Australian public	100	100%	0	+10 🐼	+11 🐼	+12 🕢
I believe strongly in the purpose and objectives of the APS	100	100%	+13 🕥	+18 🚱	+20 春	+18 🚱

**KEY** 



AT LEAST 5 PERCENTAGE POINTS GREATER THAN COMPARATOR



AT LEAST 5 PERCENTAGE POINTS LESS THAN COMPARATOR

Positive Neutral Negative



Australian Government

Australian Public Service Commission

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#### **WORKPLACE CONDITIONS**

	RESPONSE SCALE	%	VARIANCE FROM 2020	VARIANCE FROM APS OVERALL	VARIANCE FROM SMALLER OPERATIONAL AGENCIES	VARIANCE FROM EXTRA SMALL SIZED AGENCIES
What best describes your current workload?						
Well above capacity - too much work		36%	+290	+11 🐼	+7 <b>0</b>	+90
Slightly above capacity - lots of work to do		50%	-10 👁	+9 <b></b>	+12 🚳	+90
At capacity – about the right amount of work to do		<b>7</b> %	-13 ♥	-21 <b>♥</b>	-20 ♥	-18 <b>O</b>
Slightly below capacity – available for more work		<b>7</b> %	-6 <b>0</b>	+2	+2	+2
Well below capacity - not enough work		0%	0	-1	-1	-1

**KEY** 



AT LEAST 5 PERCENTAGE POINTS GREATER THAN COMPARATOR



AT LEAST 5 PERCENTAGE POINTS LESS THAN COMPARATOR





## **INCLUSION**

	RESPONSE SCAI	.E	% POSITIVE	VARIANCE FROM 2020	VARIANCE FROM APS OVERALL	VARIANCE FROM SMALLER OPERATIONAL AGENCIES	VARIANCE FROM EXTRA SMALL SIZED AGENCIES
My agency supports and actively promotes an inclusive workplace culture	79	14 7	<b>79</b> %	-21 <b>©</b>	-1	+2	+3
My supervisor actively supports people from diverse backgrounds	71	29	<b>71</b> %	-	-8 <b>©</b>	-6 <b>•</b>	-5 <b>©</b>
I receive the respect I deserve from my colleagues at work	71	29	<b>71</b> %	-15 <b>O</b>	-9 <b>0</b>	-9 <b>0</b>	-7 <b>O</b>

**KEY** 



AT LEAST 5 PERCENTAGE POINTS GREATER THAN COMPARATOR



AT LEAST 5 PERCENTAGE POINTS LESS THAN COMPARATOR

Positive Neutral Negative



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#### **ENABLING INNOVATION**



# **ENABLING INNOVATION**

THE INNOVATION SCORE ASSESSES BOTH WHETHER EMPLOYEES FEEL WILLING AND ABLE TO BE INNOVATIVE, AND WHETHER THEIR AGENCY HAS A CULTURE WHICH ENABLES THEM TO BE SO.

$\bigcirc$	YOUR INNOVATION 75% SCORE	RESPONSE SCALE	% POSITIVE	VARIANCE FROM 2020 -	VARIANCE FROM APS OVERALL +7 •	VARIANCE FROM SMALLER OPERATIONAL AGENCIES	VARIANCE FROM EXTRA SMALL SIZED AGENCIES +7 •
	I believe that one of my responsibilities is to continually look for new ways to improve the way we work	93	7 93%	-	+6•	+5 🟠	+4
innovation	My immediate supervisor encourages me to come up with new or better ways of doing things	93	7 93%	-	+19 🐼	+18 🟠	+18 🕟
	People are recognised for coming up with new and innovative ways of working	86	14 86%	-	+240	+29 🕜	+27 🕠
Enabling	My agency inspires me to come up with new or better ways of doing things	50 50	50%	-30 ♥	+2	+5 🕜	+1
	My agency recognises and supports the notion that failure is a part of innovation	43 57	43%	-	+60	+11 🟠	+6 🕥

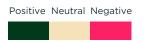
**KEY** 



AT LEAST 5 PERCENTAGE POINTS GREATER THAN COMPARATOR



AT LEAST 5 PERCENTAGE POINTS LESS THAN COMPARATOR





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#### **WELLBEING POLICIES AND SUPPORT**



#### **WELLBEING**

THE WELLBEING
SCORE PROVIDES A
MEASURE OF THE
PRACTICAL AND
CULTURAL
ELEMENTS THAT
ALLOW FOR A
SUSTAINABLE AND
HEALTHY WORKING
ENVIRONMENT.

4	YOUR WELLBEING INDEX SCORE  85%	RESPONSE SCALE	% POSITIVE	VARIANCE FROM 2020	VARIANCE FROM APS OVERALL +17 ••	VARIANCE FROM SMALLER OPERATIONAL AGENCIES	VARIANCE FROM EXTRA SMALL SIZED AGENCIES +15
					170	100	150
oort	I am satisfied with the policies/practices in place to help me manage my health and wellbeing	86 14	86%	-8♥	+18 🟠	+17 🟠	+15 🟠
and support	My agency does a good job of communicating what it can offer me in terms of health and wellbeing	100	100%	0	+340	+33 🏠	+31
policies a	My agency does a good job of promoting health and wellbeing	93 7	93%	-7♥	+30 🏠	+28 🕎	+30 🏠
Wellbeing p	I think my agency cares about my health and wellbeing	93 7	93%	+13 🕥	+35♠	+30 🏠	+25 🕜
Me	I believe my immediate supervisor cares about my health and wellbeing	93 7	93%	-7 <b>♥</b>	<b>+9</b>	+9 🚱	+7 🕜

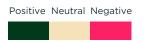
**KEY** 



AT LEAST 5 PERCENTAGE POINTS GREATER THAN COMPARATOR



AT LEAST 5 PERCENTAGE POINTS LESS THAN COMPARATOR





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## **WELLBEING**

	RESPONSE SCALE	%	VARIANCE FROM 2020	VARIANCE FROM APS OVERALL	VARIANCE FROM SMALLER OPERATIONAL AGENCIES	VARIANCE FROM EXTRA SMALL SIZED AGENCIES
How often do you find your work stressful?						
Always		0%	-	-6 <b>O</b>	-5♥	-5♥
Often		29%	-	0	-2	0
Sometimes		50%	-	+2	+3	+3
Rarely		21%	-	+6 <b></b>	+6 <b></b>	+4
Never		0%	-	-2	-2	-2
To what extent is your work emotionally demanding?	?					
To a very large extent		0%	0	-80	-8♥	-6♥
To a large extent		21%	+80	-2	-1	0
Somewhat		43%	-4	+3	+3	+3
To a small extent		<b>36</b> %	+90	+14 🐼	+15 🐼	+13 🚱
To a very small extent		0%	0	-7 <b>O</b>	-80	-10 👁

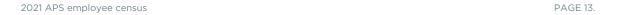
KEY



AT LEAST 5 PERCENTAGE POINTS GREATER THAN COMPARATOR



AT LEAST 5 PERCENTAGE POINTS LESS THAN COMPARATOR





## **WELLBEING**

	RESPONSE SCALE	%	VARIANCE FROM 2020	VARIANCE FROM APS OVERALL	VARIANCE FROM SMALLER OPERATIONAI AGENCIES	VARIANCE FROM EXTRA SMALL SIZED AGENCIES
I feel burned out by my work						
Strongly agree		14%	+14 🐼	+5 <b></b>	+5 <b>♦</b>	+7 <b>•</b>
Agree		14%	-12 🛡	-11 👁	-11 👁	-11 👁
Neither agree nor disagree		<b>36</b> %	-4	+5 <b>♦</b>	+6 <b>♦</b>	+7 <b>♠</b>
Disagree		29%	<b>+9</b>	+1	+1	0
Strongly disagree		<b>7</b> %	-6 <b>0</b>	0	0	-3
In general, would you say that your health is:						
Excellent		14%	-	+2	+2	+1
Very good		14%	-	-21 <b>O</b>	-21 <b>9</b>	-23 ♥
Good		<b>57</b> %	-	+220	+20 🚳	+24 🔂
Fair		14%	-	0	+2	+1
Poor		0%	-	-4	-3	-2

KEY



AT LEAST 5 PERCENTAGE POINTS GREATER THAN COMPARATOR



AT LEAST 5 PERCENTAGE POINTS LESS THAN COMPARATOR





#### **PERFORMANCE**

	RESPONSE SCALE	%	VARIANCE FROM 2020	VARIANCE FROM APS OVERALL	VARIANCE FROM SMALLER OPERATIONAL AGENCIES	VARIANCE FROM EXTRA SMALL SIZED AGENCIES
In the last month, please rate your workgroup's overall performance:						
Excellent		43%	-	+16 🐼	+16 🐼	+16 🚳
Very good		<b>57</b> %	-	+2	+4	-1
Average		0%	-	-15 <b>O</b>	-16 ♥	<b>-</b> 13 <b>♥</b>
Below average		0%	-	-2	-2	-1
Well below average		0%	-	-1	-1	-1
In the last month, please rate your agency's success in meeting its goals and objectives:						
Excellent		14%	-	-1	+1	-5♥
Very good		<b>50</b> %	-	-6♥	0	-6♥
Average		<b>36</b> %	-	+12 🐼	+7 <b>0</b>	+16 ♠
Below average		0%	-	-3	-5♥	-4
Well below average		0%	-	-2	-2	-1

KEY

0

AT LEAST 5 PERCENTAGE POINTS GREATER THAN COMPARATOR

0

AT LEAST 5 PERCENTAGE POINTS LESS THAN COMPARATOR

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#### **PERFORMANCE**

	RESPONSE SCALE	% POSITIVE	VARIANCE FROM 2020	VARIANCE FROM APS OVERALL	VARIANCE FROM SMALLER OPERATIONAL AGENCIES	VARIANCE FROM EXTRA SMALL SIZED AGENCIES
My workgroup has the appropriate skills, capabilities and knowledge to perform well	93 7	93%	0	+12 🐼	+12 🐼	+5 <b>♠</b>
My workgroup has the tools and resources we need to perform well	71 14 14	<b>71</b> %	-2	+80	+12 🚱	+10 🐼
The people in my workgroup use time and resources efficiently	93 7	93%	+6 <b>₽</b>	+16 <b>ᢙ</b>	+17 <b> </b>	+13 🚱
My workgroup can readily adapt to new priorities and tasks	93 7	93%	-7 <b>⊙</b>	+7 <b>0</b>	+80	+60
The people in my workgroup cooperate to get the job done	100	100%	0	+13 🚱	+13 🚱	+11 🚱

KEY



AT LEAST 5 PERCENTAGE POINTS GREATER THAN COMPARATOR



AT LEAST 5 PERCENTAGE POINTS LESS THAN COMPARATOR

Positive Neutral Negative



2021 APS employee census PAGE 16.

#### **RETENTION**



EMPLOYEES WHO
INDICATED THAT THEY
WANTED TO LEAVE
THEIR CURRENT
POSITION AS SOON AS
POSSIBLE OR WITHIN
THE NEXT 12 MONTHS
WERE ASKED WHAT
THEIR PLANS WERE.

	RESPONSE SCALE	%	VARIANCE FROM 2020	VARIANCE FROM APS OVERALL	VARIANCE FROM SMALLER OPERATIONAL AGENCIES	VARIANCE FROM EXTRA SMALL SIZED AGENCIES
Which of the following statements best reflects your current position?	current thoughts about working in your					
I want to leave my position as soon as possible		<b>7</b> %	-	-3	-2	-4
I want to leave my position within the next 12 months		43%	-	+21 <b>♦</b>	+22♠	+210
I want to stay working in my position for the next one to two years		<b>36</b> %	-	-1	-2	-9 <b>0</b>
I want to stay working in my position for at least the next three years		14%	-	-17 <b>O</b>	-18 ♥	-80
/had hadd daggillag						
I am planning to retire	your current position?	14%	-	+96	+10 💿	+10 🕥
I am planning to retire	your current position?	14% 14%	-	+9 <b>♦</b>	+10 <b>©</b> -3	+10 <b>4</b>
I am planning to retire I am pursuing another position within my agency	your current position?					
I am planning to retire I am pursuing another position within my agency I am pursuing a position in another agency	your current position?	14%	- - -	-27 <b>O</b>	-3	+3
What best describes your plans involved with leaving  I am planning to retire  I am pursuing another position within my agency  I am pursuing a position in another agency  I am pursuing work outside the APS  It is the end of my non-ongoing, casual or contracted employment	your current position?	14% 57%	- - - -	-27 <b>♥</b> +32 <b>۞</b>	-3 +16 <b>•</b>	+3 +14 <b>•</b>

KEY



AT LEAST 5 PERCENTAGE POINTS LESS THAN COMPARATOR

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#### **UNACCEPTABLE BEHAVIOUR**



EMPLOYEES WHO HAD PERCEIVED DISCRIMINATION IN THE LAST 12 MONTHS IN THE COURSE OF THEIR EMPLOYMENT WERE ASKED WHAT THE BASIS WAS FOR THE DISCRIMINATION. EMPLOYEES COULD SELECT ONE OR MORE RESPONSES FROM A LIST OF ITEMS.

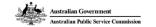
ONLY THE THREE
TYPES OF
DISCRIMINATION WITH
THE HIGHEST
PROPORTION OF
RESPONSES ARE
PRESENTED HERE.
THESE MAY VARY
BETWEEN AGENCIES,
WORK UNITS AND
WITH RESULTS FOR
THE APS OVERALL.

DISCRIMINATION	RESPONSE SCALE	%	VARIANCE FROM 2020	VARIANCE FROM APS OVERALL	VARIANCE FROM SMALLER OPERATIONAL AGENCIES	VARIANCE FROM EXTRA SMALL SIZED AGENCIES
During the last 12 months and in the course of yo discrimination on the basis of your background o						
Yes		0%	0	-11 ♥	-9♥	-80
No		100%	0	+11 🚱	+9 <b></b>	+80
Did this discrimination occur in your current age	ncy?					
Yes		-	-	-	-	-
No		_	_	_	_	_

**KEY** 



**AT LEAST 5 PERCENTAGE POINTS LESS THAN COMPARATOR** 



2021 APS employee census PAGE 18.

#### **UNACCEPTABLE BEHAVIOUR**



EMPLOYEES WHO
PERCEIVED
HARASSMENT OR
BULLYING IN THE LAST
12 MONTHS WERE
ASKED WHAT TYPE OF
HARASSMENT OR
BULLYING THEY
EXPERIENCED.
EMPLOYEES COULD
SELECT ONE OR MORE
RESPONSES FROM A
LIST OF ITEMS.

ONLY THE THREE
TYPES OF
HARASSMENT OR
BULLYING WITH THE
HIGHEST PROPORTION
OF RESPONSES ARE
PRESENTED HERE.
THESE MAY VARY
BETWEEN AGENCIES,
WORK UNITS AND
WITH RESULTS FOR
THE APS OVERALL.

HARASSMENT AND BULLYING	RESPONSE SCALE	%	VARIANCE FROM 2020	VARIANCE FROM APS OVERALL	VARIANCE FROM SMALLER OPERATIONAL AGENCIES	VARIANCE FROM EXTRA SMALL SIZED AGENCIES
During the last 12 months, have you been subjected workplace?	to harassment or bullying in your current					
Yes		0%	0	-12 <b>①</b>	-12 👁	-11 👁
No		93%	0	+11 🐼	+11 🚱	+11 🚱
Not sure		<b>7</b> %	0	+1	+1	0
Did you report the harassment or bullying?						
I reported the behaviour in accordance with my agency's policies and procedures		-	-	-	-	-
It was reported by someone else		-	-	-	-	-
I did not report the behaviour		-	-	-	-	-

**KEY** 



AT LEAST 5 PERCENTAGE POINTS LESS THAN COMPARATOR



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#### **UNACCEPTABLE BEHAVIOUR**



EMPLOYEES WHO
INDICATED THAT THEY
HAD WITNESSED
POTENTIAL CORRUPT
BEHAVIOUR WERE
ASKED TO DESCRIBE
THE BEHAVIOUR.
EMPLOYEES COULD
SELECT ONE OR MORE
RESPONSES FROM A
LIST OF ITEMS.

ONLY THE THREE
TYPES OF CORRUPT
BEHAVIOURS WITH
THE HIGHEST
PROPORTION OF
RESPONSES ARE
PRESENTED HERE.
THESE MAY VARY
BETWEEN AGENCIES
AND WITH RESULTS
FOR THE APS
OVERALL.

CORRUPTION	RESPONSE SCALE	%	VARIANCE FROM 2020	VARIANCE FROM APS OVERALL	VARIANCE FROM SMALLER OPERATIONAL AGENCIES	VARIANCE FROM EXTRA SMALL SIZED AGENCIES
excluding behaviour reported to you as part of your or witnessed another APS employee in your agency engonay be serious enough to be viewed as corruption?						
Yes		0%	Ο	-4	-5♥	-5♥
No		93%	-7 <b>O</b>	+3	+6♠	+7♠
Not sure		<b>7</b> %	+7 <b>•</b>	+3	+2	+1
Nould prefer not to answer		0%	0	-2	-3	-3
id you report the potentially corrupt behaviour?  reported the behaviour in accordance with my agency's policies and procedures		_	-	-	-	_
t was reported by someone else		-	-	-	-	
did not report the behaviour		-	-	-	-	-

**KEY** 



**AT LEAST 5 PERCENTAGE POINTS LESS THAN COMPARATOR** 



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#### **DEMOGRAPHICS**

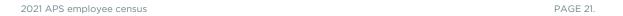
	RESPONSE SCALE	%	VARIANCE FROM 2020	VARIANCE FROM APS OVERALL	VARIANCE FROM SMALLER OPERATIONAL AGENCIES	VARIANCE FROM EXTR SMALL SIZE AGENCIES
How do you describe your gender?						
Man or male		<b>27</b> %	0	-11 👁	-10 👁	-3
Woman or female		<b>67</b> %	+7 <b>0</b>	+80	+80	+1
Non-binary		0%	-	0	0	0
I use a different term		0%	-	0	0	-
Prefer not to say		<b>7</b> %	-7 <b>0</b>	+3	+2	+2
Do you identify as an Australian Aboriginal and/or Torres Strait Islander person?						
Yes		0%	0	-4	-4	-2
No		100%	0	+4	+4	+2
Do you have an ongoing disability?						
Yes		<b>7</b> %	+7 <b>0</b>	-3	-1	0
No		93%	-7 <b>0</b>	+3	+1	0

**KEY** 

AT LEAST 5 PERCENTAGE POINTS GREATER THAN COMPARATOR

O

AT LEAST 5 PERCENTAGE POINTS LESS THAN COMPARATOR



#### **DEMOGRAPHICS**

	RESPONSE SCALE	%	VARIANCE FROM 2020	VARIANCE FROM APS OVERALL	VARIANCE FROM SMALLER OPERATIONAL AGENCIES	VARIANCE FROM EXTR SMALL SIZE AGENCIES
Do you have carer responsibilities?						
Yes		<b>47</b> %	0	+7 <b>0</b>	+80	+80
No		<b>53</b> %	0	-7 <b>0</b>	-80	-80
Do you identify as Lesbian, Gay, Bisexual, Transgender and/or gender diverse, Intersex, Queer, Questioning and/or Asexual (LGBTIQA+)?						
Yes		0%	0	-7 <b>0</b>	-80	-10 🗷
No		100%	0	+7 <b>0</b>	+80	+10 🐼
n which country were you born?						
Australia		<b>87</b> %	-	+10 🐼	+10 🔷	+9 <b></b>
Other country		13%	-	-10 👁	-10 🔮	-9 <b>0</b>
Do you speak a language other than English at home?						
No, English only		<b>87</b> %	-	+6�	+4	+2
Yes, other		13%	-	-6♥	-4	-2

AT LEAST 5 PERCENTAGE POINTS GREATER THAN

COMPARATOR

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Australian Public Service Commission

AT LEAST 5 PERCENTAGE POINTS LESS THAN

COMPARATOR

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**KEY** 

#### TIME TO TAKE ACTION

<b><u></u></b>	CELEBRATE
What things do we do well?	
THINK ABOUT HOW WE CAN BUILD ON OUR STR WHAT WE ARE GOOD AT.	RENGTHS AND LEARN FROM

Q	INVESTIGATE FURTHER WITH OUR TEAMS
	y other opportunities coming out s that we want to explore further?

HOW COULD WE INVESTIGATE? THROUGH LOOKING AT THE DATA IN

MORE DETAIL OR THROUGH DISCUSSIONS WITH STAFF?

<b>₩</b>	OPPORTUNITIES
Areas we ne plans:	ed to focus on and turn into action
WHAT ARE THE KEY HERE BETTER?	THINGS WE NEED TO IMPROVE TO MAKE WORKING



# USE THIS PAGE TO START YOUR LOCAL ACTION PLANS

IDENTIFY AREAS TO CELEBRATE, OPPORTUNITIES FOR IMPROVEMENT AND AREAS WHICH YOU NEED TO INVESTIGATE FURTHER.

PRIORITISE 3 AREAS TO TAKE FORWARD

	PRIORITISE 3 AREAS FOR ACTION	TIMESCALES	OWNER	RESOURCES REQUIRED	TARGET/SUCCESS MEASURE
1					
2					
3					

2021 APS employee census

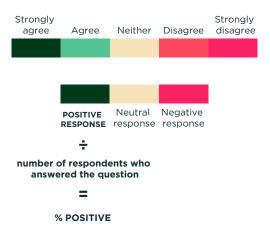
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Australian Public Service Commission

#### **GUIDE TO THIS REPORT**

#### % POSITIVE

WHERE RESULTS ARE SHOWN AS POSITIVE PERCENTAGES (% POSITIVE), THESE ARE CALCULATED BY ADDING TOGETHER POSITIVE RESPONSES ("STRONGLY AGREE" + "AGREE") AND DIVIDING BY THE NUMBER OF RESPONDENTS WHO ANSWERED THE QUESTION.



#### **ROUNDING**

RESULTS ARE PRESENTED AS WHOLE NUMBERS FOR EASE OF READING, WITH ROUNDING PERFORMED AT THE LAST STAGE OF CALCULATION FOR MAXIMUM ACCURACY. VALUES FROM X.00 TO X.49 ARE ROUNDED DOWN AND VALUES FROM X.50 TO X.99 ARE ROUNDED UP. THEREFORE IN SOME INSTANCES, RESULTS MAY NOT TOTAL 100%.

	STRONGLY AGREE	AGREE	NEITHER	DISAGREE	STRONGLY DISAGREE	TOTAL		
NUMBER OF RESPONSES	151	166	176	96	24	613		
PERCENTAGE	24.63%	27.08%	28.71%	15.66%	3.92%	100%		
ROUNDED PERCENTAGE	25%	27%	29%	16%	4%	101%		
NUMBER OF POSITIVE	151 + 166 = 317							
% POSITIVE	317 ÷ 613 = 52%							

#### **ANONYMITY**

IT IS ENGINE'S PRACTICE NOT TO DISPLAY THE RESULTS OF GROUPS OF RESPONDENTS TO THE EXTENT WHERE THE ANONYMITY OF INDIVIDUALS MAY BE COMPROMISED. RESULTS WILL NOT BE SHOWN WHERE THERE ARE LESS THAN 10 RESPONDENTS IN A GROUP.

# COMPARISONS WITH RESULTS FROM PREVIOUS YEARS

THE METHOD OF ANALYSING AND REPORTING SPECIFIC RESULTS MAY BE PERIODICALLY REVIEWED AND REVISED. SUCH IMPROVEMENTS ARE APPLIED TO CURRENT DATA AND THAT OF PREVIOUS YEARS. FOR THIS REASON THE CURRENT REPORT IS ALWAYS THE MOST ACCURATE DATA SOURCE FOR APS EMPLOYEE CENSUS RESULTS, INCLUDING COMPARISONS WITH TIME SERIES DATA.

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